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PATENTS

IN THE U.S. PATENT AND TRADEMARK OFFICE

In re Application of:

John C.C. McIlwaine et al.)
Serial No.: 10/602,804)
Filing Date: June 24, 2003)
Title: Method and System for Scheduled)
Delivery of Training to Call Center Agents)
Art Unit: 2614
Examiner: Nguyen, Quynh H.
Confirmation No.: 1098
Attorney Docket No. 07117.105014

TRANSMITTAL

Mail Stop Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

Transmitted herewith are papers in the above-identified application.

Amendment and Response.
 Petition for Extension of Time
 An additional fee is not required.

	CLAIMS REMAINING AFTER AMENDMENT		HIGHEST PREVIOUSLY PAID FOR	PRESENT EXTRA	RATE	ADDT. FEE	SMALL ENTITY	LARGE ENTITY
TOTAL	38	MINUS	34 =	4	x25	\$100	x50	\$0
INDEP.	6	MINUS	5 =	1	x100	\$100	x200	\$0
FIRST PRESENTATION OF MULTIPLE DEPENDENT CLAIMS					+180	\$	+360	\$0
					TOTAL ADDITIONAL FEE	\$200		
							\$0	

A check in the amount of \$200 is attached.
 The Commissioner is hereby authorized to charge any additional fees required under 37 C.F.R. § 1.16, or to credit any overpayment, to Deposit Account No. 11-0980. A duplicate of this sheet is enclosed.

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to: Mail Stop Amendment, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450, on September 12, 2006.

Michael L. Wach, Reg. No. 54,517

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Telephone: 404.572.4600

By:
Michael L. Wach, Reg. No. 54,517



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AMENDMENT AND RESPONSE

Mail Stop Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

Responsive to the Official Action mailed June 14, 2006, please enter the below amendments and consider the remarks that follow.

[This area has been intentionally left blank]

09/19/2006 SSITHIB1 00000010 10602804

01 FC:2201
02 FC:2202

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Michael L. Wach, Reg. No. 54,517